CRANE INSIGHTS

NEWS & STORIES





Our President's Message

Crane Family Housing!



Dear HMC Residents.

The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living experience while also gaining feedback on

the areas you are enjoying so we can invest more focus on those. Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than ve minutes. Your feedback is valued. On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving lled with gratitude and peace. As always, thank you for allowing us to serve you.

Brian Stann

ĆFO

Hunt Military Communities





Give us your feedback please?

This is your Survey! Use it to help shape where you live by helping us to improve. We love our residents and want to show our appreciation and continue to do what you need to have a good living experience. The CEL survey should be coming to the primary email on file at our leasing office. If you don't have the email, please ask and I can send you a link!

By the way, you all are gaining a neighbor in our Maintenance Tech, Doug McDonald. Help welcome him to his residence at Qtrs. B!

Thanksgiving is the Big Holiday of the Month— We are thankful for you and wish you safe travels if you will be away visiting family. Please let us know if so we can monitor your home for leaks or damage?

Contact Information

300 Hwy 361, Crane, IN 47522 Phone: 844-218-7502 • Fax: 812-854-0371 https://www.facebook.com/cranefh

STAFF LIST

Samantha Bobbitt– Community Director Douglas McDonald- Maintenance Tech.

SAVE THE DATES

CEL Survey -Begins Oct. 28th

Be entered for \$25 gift card for taking the survey!

OMB Control Number: 0704-0553 OMB Expiration Date: March 31st, 2022

Resident Appreciation Week is Nov. 8th through 12th

We will be dropping by little gifts throughout the week to show our appreciation for you!

Veterans Day is November 11th– Thank you to all who serve– past and present!

Thanksgiving Day– November 25th our office is closed.



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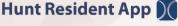
HMC is now accepting online payment options only.
Residents may utilize the following online payment services:

Hunt Resident App ▼ • Hunt Resident Portal • WIPS Walk In Payment System

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the









Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.



