

Dec.
2021

CRANE INSIGHTS NEWS & STORIES



Paint this with
us in January!

Details below...



Fall-la-la-la-la– the Holidays are Here!!!!

Our CEO's Message - December

Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,
Brian Stann
Hunt Military Communities
President & Chief Executive Officer

Brian Stann

CEO
Hunt Military Communities

We
appreciate
you!



HuntMilitaryCommunities.com



Happy Holidays!

Cold weather is here!! Please ensure that you have prepared for winter by following the ideas in the attached flyer for winterizing your home.

Thank you to everyone who took the CEL Survey and helped to express what we can do to make our Community better. Winners for prizes for CEL and Resident Appreciation were:

Shaffer,'s, Banker's, Wimmer's, Shoults', & Smith's. We appreciate all of our residents !!!

We will be having a **pitch-in dinner at the Lakeview Conference Center on December 10 from 6 to 8 pm.** Please let me know if you can attend and how many to expect as we will provide fried chicken strips. Also, let me know what you'll bring as a side? Drinks, utensils, & paper products will also be provided. MWR will join us with special treats and a special guest!

Contact Information

300 Hwy 361, Crane, IN 47522

Phone: 844-218-7502 • Fax: 812-854-0371

<https://www.facebook.com/cranefh>

STAFF

Samantha Bobbitt– Community Director

Douglas McDonald–Maintenance Tech.

SAVE THE DATES

December 10th-Pitch-IN 6-8pm

E-mail me or call the office to let me know if you can attend and what you will bring please? 812-854-0370

December 24th– Office Closed

We will return to the office on Dec. 27th.

December 31st– Office Closed

We will return to the office on Jan. 3rd.

January 8th, 2pm to 5pm, Community Bld.

I will host a Cookies and Canvas event to paint the Gnome above. If you are interested please RSVP. It takes 2-3 hours to paint for an adult. You can bring your kids and paint together. Additional non-residents can come for \$10 each to cover the cost of supplies, please.



HOLIDAY

LIGHTING AND YARD DECORATIONS POLICY

- ❄️ Holiday decorations and outside lighting are prohibited from being placed higher than the edge of the gutter on the first floor roofline.
- ❄️ The use of staples, nails, screws, or other mechanical fasteners to attach decorations or lighting to the homes and associated structures is prohibited.
- ❄️ Plastic clip-on hooks may be commercially obtained and used to attach decorative lighting, garlands etc. Attachment of anything to vinyl siding is prohibited.
- ❄️ Holiday lighting and decorations may not be erected before Thanksgiving and must be removed no later than January 10th.
- ❄️ Outside lighting must be Underwriters Laboratories (UL) approved and factory listed for outside use. Running electric cords through windows and doors, or across heating ducts or vent systems is prohibited, as this causes a fire safety hazard.
- ❄️ All exterior lighting must be "GFI" protected. Residents are reminded that homes have limited amp circuits and care must be taken to prevent overloading.
- ❄️ Outside decorative lights are to be turned off no later than midnight, except on Christmas Eve and New Year's Eve, when they are allowed to remain on overnight.
- ❄️ Outside lights are not authorized during daylight hours. Additionally, electrical decorations must be unplugged when residents are away from the home.
- ❄️ Resident accepts any and all liability for damages to premises or injuries caused by holiday or decorative lighting and other decorations.
- ❄️ Holiday lighting and decorations are subject to management's discretion.
- ❄️ Holiday decorations and outside lighting must be installed in accordance with manufacturer instructions and must be plugged into a GFCI outlet.



Winterize YOUR HOME

The cold weather is upon us & frozen pipes could be a possibility.

Here are **9 things you can do** when temps reach 32 degrees & lower to help prevent pipes from freezing in your home:

✔ **Disconnect Garden Hoses**

In November, disconnect your garden hose from the outside hose bib and store until Spring. If they are not disconnected, you will risk the water freezing and pipes bursting in your home.

✔ **NEVER Turn Your Heat Off Under Any Circumstance**

Set your thermostat no lower than 65 degrees. Even if you are planning on going out of town or leaving your home for more than 24 hours, it is imperative to leave the heat running to help prevent your pipes from freezing and bursting.

✔ **Let Your Faucets Drip**

Open your faucets in the kitchen and bathrooms to allow the cold water to drip. This allows for the water to have a constant flow and assists with preventing pipes from freezing.

✔ **Keep Your Garage Door Closed**

Keep your Garage Door completely closed when not in use during the Winter months.

✔ **Open Cabinets**

During extended periods of below freezing temperatures, keep kitchen and bathroom cabinets open so that the warm air can reach pipes along exterior walls that are often exposed to the most extreme temperatures.

✔ **When Leaving for Vacation**

Notify the leasing office if you're going on vacation for an extended length of time.

✔ **Leave Registers in Unused Rooms Open**

Any registers in unused spare rooms should be left open in order to keep the room warm and prevent interior water lines from freezing.

✔ **Do Not Warm Up Your Vehicle Inside Your Garage**

This can create high levels of carbon monoxide in your garage and your home.

✔ **Remove Heater Obstructions**

Make sure heat registers or baseboard heaters are not obstructed.

In the event you have frozen pipes or pipes that have burst, call in an Emergency Work Order immediately. As a reminder, never use your stove or oven to heat your home.



IS GOING "PAY" PERLESS!


The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.